

## Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification due March 1, 2011 covering the prior calendar year 2010

1. Date filed: February 15, 2011
2. Name of company(s) covered by this certification:  
Professional Communications (Henry B. Henderson dba Professional Communications)
3. Form 499 Filer ID: 819998
4. Name of signatory: Henry B. Henderson
5. Title of signatory: Owner and GM of Professional Communications

6. Certification:

I, Henry B. Henderson, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company *has not* taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company *has not* received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed



[Signature of an officer, as agent of the carrier]

**Attachments:** Accompanying Statement explaining CPNI procedures

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Henry B. Henderson doing business as Professional Communications

Professional Communications operates a SMR system with all private clients providing for intrastate service only. Professional Communications is NOT interconnected with the PSTN. NO facility that Professional Communications provides services to is connected with the PSTN. Professional Communications does not store any client electronic data such as caller identification information recording or any other overhead data. Professional Communications protects the privacy of ALL customer information. The company does NOT market, sell, disclose, or otherwise make any other use of customer information, other than for permitted internal purposes. Professional Communications customer information may not be released to any third party unless prior written authorization is obtained from the customer. Any employee who violates the privacy of customer information will be subject to disciplinary procedures, including termination of employment.